

Internal Audit Activities

Internal audit activities in Türkiye Hayat Emeklilik are performed by the Pension Internal Audit Department which is positioned directly under the Board of Directors. The Internal Audit Directorate functionally reports to the Board of Directors through the Audit Committee. The primary objective of the Internal Audit activities is to provide senior management with reasonable assurance that the Company's operations are conducted in compliance with the applicable laws and other relevant legislation, as well as internal strategies, policies, principles, and objectives, and that the internal control and risk management systems are both effective and sufficient.

The Internal Audit Department conducts audits to verify that the Head Office units of the Company, Regional Offices and agencies carry out their activities in compliance with the Insurance and Pension Laws and other applicable legislation, as well as internal strategies, policies, principles and targets. The Department audits the accuracy of financial data, the adequacy of practices targeted at the protection of assets, and efficacy of internal control and risk management systems. It also carries out audits regarding support services providers within the frame of the applicable legislation. The Internal Audit Department also carries out examinations and investigations regarding the

employees' improper illegal or illegitimate dealings, and third party fraudulent acts. Audit activities are conducted within the framework of the risk-based annual audit plan in line with the Company's goals and strategies. The audit, examination, and investigation studies results are transformed into findings, and actions taken are continuously monitored through the Findings Tracking System and the audit reports are submitted to the Audit Committee and the Board of Directors.

1 audit report, 2 unit audit reports, 1 regional audit report, 2 investigation reports and 11 examination reports were prepared and submitted to the Board of Directors via the Audit Committee in 2022.

Assessment of the Board of Directors

The assessment of the Board of Directors, which used to be conducted verbally, has begun to be conducted in writing as of 2022 in order to ensure the efficiency and transparency of the activities of Board of Directors.

Members of the Board of Directors assessed the performance of the Board of Directors in regard to 2022 activities. The subjects included the adequacy of the information, the regularity of the secretariat activities of the chairman of the board of directors, the duties and responsibilities of the members, the preparation of the meeting agenda and the management of the meeting, the communication between the members and the senior management and the harmony of working together, meeting participation and performance, and a total of 19 questions were answered by each member of the Board of Directors, and areas for improvement were determined.

Evaluation results will be shared with the members and recommendations are planned to be taken in 2023.